

Representee Response Log – emails received following receipt of Appendix G

Representation Number	Response Email	Reply
2	<p>Thank for your email detailing the conditions which have been agreed by the applicant and Environmental Health Officer for the Prevention of Public Nuisance, specifically concerning noise control measures, which relate to the Lakefield View licence application by the Great Event Company.</p> <p>Our response is as follows:</p> <p>Condition 2 As residents who will be affected by these events we have no indication of when these events will take place between the months indicated. We fear that these conditions do not prevent the Great Events Company applying for further events or indeed any other business applying for a licence. The Christmas and New Year period is horrendous when these events are held and now we will be subjected to more during the year.</p> <p>Condition 3 When is the closing time of the event? It is not stated. The start and stop time should be stated and agreed by SCDC and copied to the Parish Council and residents.</p> <p>Condition 4 Who has drawn up the NMP and what does it entail, does it consider the noise migration to neighbouring properties? Condition 5, 6, 7 & 8</p> <p>Noise control measures should never be breached so prior agreement of SCDC's H&ES should not be required. Who carries out the sound test, SCDC, H&ES or an independent body? and where is it taken from? Next to the residents homes? Is SCDC, H&ES on duty at the event site throughout the duration of the event or will they only turn up when there is a complaint? We think that there will not be someone there all the time as stated in condition 7 so we are left to control it ourselves by complaining.</p> <p>Condition 9 Even if the entrance to the event is facing away from residents homes a large canvas tent does not stop noise from the event, noise does not travel in a straight line. Residents should also be given this hotline number and should be directly linked to the Sound Engineer referenced in condition 7.</p> <p>Condition 12</p>	

	<p>Notices are not adequate as people do not read them. There should be personnel from the event company on duty to direct people and vehicles to and from the event. In previous years the traffic and noise from people attending and leaving the event has been unacceptable and very dangerous and the A14 upgrade will still be in full swing so that will be another factor.</p> <p>Condition 13 The erection or dismantling of temporary structures, or loading or unloading of production equipment, or deliveries or collections or other operations in connection with each event should not be allowed between the hours of midnight and 7am so the wording "without the prior agreement of SCDC H&ES" should be removed as we feel unacceptable noise would continue well into the early hours of the morning.</p> <p>Further questions</p> <p>What are the penalties for breaching the conditions of the licence?</p>	
1	<p>Many thanks for the update on Lakefield View licence application.</p> <p>I do not believe the conditions related below are sufficient.</p> <p>Condition 2:</p> <ol style="list-style-type: none"> 1. There are still (potentially) 8 ruined weekends, and in particular the Christmas and New Year period will be a misery 2. The condition does not prohibit the Great Event Company asking for temporary licences on other occasions 3. The condition does not prohibit other businesses being granted licences for events on Lakefield View <p>Condition 3:</p> <ol style="list-style-type: none"> 1. The condition doesn't define the start and end times of the event (see <i>General questions</i> below) 2. A permanent licence allows for a very large attendance at the event. There were problems last year with traffic both when attempting to enter the site, and attempting to leave. The A14 roundabout and adjacent roads were blocked as I was coming home from work, and we were again disturbed in the early hours by large numbers of people leaving <p>Condition 5:</p> <ol style="list-style-type: none"> 1. "Agreed noise control measures shall apply throughout the duration of the event and shall not be breached without the prior agreement of SCDC's H&ES " 2. How are the noise control measures determined? In general it's the lower frequencies that are most problematic 3. How will "prior agreement" be obtained, and will the local residents be meaningfully consulted? 	

	<p>Condition 6:</p> <ol style="list-style-type: none"> 1. What is NIMP? 2. What are the parameters for the noise checks and how will they be carried out? 3. Who is carrying out the sound test? Are they qualified and independent? <p>Conditions 7 and 8:</p> <ol style="list-style-type: none"> 1. Is the Sound Engineer independent, or appointed by the Great Event Company? <p>Condition 10:</p> <ol style="list-style-type: none"> 1. A hotline is essential, but the hotline must also be linked to the Sound Engineer referenced in condition 7 <p>Condition 13:</p> <ol style="list-style-type: none"> 1. Under what conditions will SCDC H&ES provide consent for construction or dismantling operations at unsocial hours? <p>General questions:</p> <ol style="list-style-type: none"> 1. What are the penalties for breaching any of the conditions? 2. The hours of the events are alluded to in the Statement from Applicant, but these need to be part of the conditions 	
4	<p>Thank you for your message and all the work you and the team have done to mediate on this licensing issue. I'm afraid despite this my objection remains at this time.</p> <p>Please see below for context regarding my objection and enquiries as to further potential mitigation measures.</p> <p>Prevention of Public Nuisance</p> <ol style="list-style-type: none"> 1. <i>The licence holder shall give notice to SCDC and the clerk of Impington Parish Council of the date of each event at least 30 days prior to the event being held.</i> 2. <i>The Licence Holder is only permitted to hold a maximum of 8 events each calendar year at the premises. 3 occasions, to be held on a Friday or Saturday, and 1 occasion to be held on a Thursday between November- January 1st inclusively; and 4 occasions to be held on a Friday or Saturday between May and September inclusively.</i> <p>Any occasions including the late night playing of loud music in a temporary structure like a marquee midweek in a residential area is clearly a public nuisance.</p> <ol style="list-style-type: none"> 3. <i>Ensure all alcohol sales and regulated entertainment cease 60 minutes before the end of each event's closing hour.</i> 	

<p>4. A noise management plan (NMP) shall be submitted to SCDC's Health and Environmental Services (H&ES) team at least 4 weeks prior to each event taking place, to be agreed by SCDC's Health and Environmental Services (H&ES) team prior to the event taking place.</p> <p>5. Any noise control measures to be agreed prior to the event by SCDC's H&ES in consultation with the licence holder. Agreed noise control measures shall apply throughout the duration of the event and shall not be breached without the prior agreement of SCDC's H&ES. In the event of extraordinary circumstances, SCDC's H&ES reserve the right to vary the noise control measures during the event where it is evident that the existing noise control measures are not sufficient to prevent noise originating on the site from causing a public nuisance to residents in the vicinity of the event.</p> <p>Does this mean that an officer from SCDC's H&ES will be present at and throughout all events with equipment to measure noise and the remit to insist on noise reduction?</p> <p>6. A sound test to be carried out at least 2 hours prior to the start of the event in order to set appropriate noise control levels in accordance with the NMP.</p> <p>7. Periodic checks to be made during the event by a suitably qualified Sound Engineer to ensure that appropriate sounds levels at the perimeter of the premises are not exceeded, in accordance with the NMP. The Sound Engineer will have full authority and ability to control the sound levels within the Event Site.</p> <p>Please advise when and where these noise measurements will be made. Will they be independently verified by SCDC H&ES? Given the extent of noise at these events previously (to the extent which has in my opinion constituted a public nuisance) only independent verification would be acceptable. This should clearly be at the applicant's expense.</p> <p>8. Periodic checks to be made on the day of each event to prevent activities being carried out prior to the event which may result in a noise nuisance to local residents.</p> <p>9. Ensure the event structures and equipment are designed and arranged so as to direct away from local residential areas live and recorded music from any band or discotheque at an event.</p> <p>Can you please clarify how this will be achieved?</p> <p>10. Provide an event incidents, complaints and noise hotline number to be physically staffed by a named representative during each event which will be provided to CP,</p>	
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SCDC, Holiday Inn Reception and Impington Parish Council at least 7 days prior to each event, together with the name of the named representative.

How will this name and number be publicised? Is this person empowered or required to act to reduce noise levels whilst events are taking place? Previous requests to reduce disturbances made by residents via Holiday Inn staff at the time of events have not been acted on.

11. *Relevant conditions and terms of the licence to be notified to performers, bands and DJ's to ensure they comply with the terms and conditions of the premises licence.*
12. *Ensure prominent notices are displayed at the exit and in the carpark requesting that people leaving the event respect the needs of local residents and to leave the premises and area quietly and in a timely manner.*
13. *No erection or dismantling of temporary structures, or loading or unloading of production equipment, or deliveries or collections or other operations in connection with each event, which can be heard beyond the perimeter of the premises, shall take place between the hours of midnight and 07.00 am, without the prior agreement of SCDC H&ES.*

Any such noisy activities as those referenced in point 13 carried out between 10pm and 7am are likely to constitute a public nuisance, in my opinion.

Statement from Applicant

Having read the representations from concerned residents I would like to clarify our intentions. It seems that, whilst tolerant of a few seasonal events, residents making representations are very concerned that there would be continuous very long events happening at the site, three days a week. I would like to reassure residents that this is not our intent at all.

I would like to highlight that this stated intention is not inline with the considerably more wide ranging licensing request. Perhaps the applicant could consider clarifying the timings of the request. Further I would be grateful if you could highlight to the applicant that "barely tolerant" of the public nuisance caused by past events would be a more apt description of this resident's point of view!

We are a responsible and approachable business and wish to co-operate with the local community. By operating under a Premises Licence, we are undertaking to comply with its binding conditions and with the strict noise control measures agreed with the

	<p><i>Environmental Health Officer. We are only applying for events to be held on very limited occasions through the year, and which are either evening or daytime. No events run for the whole period of the licenced hours.</i></p> <p><i>In the Christmas season we would hold a maximum of four evening parties, primarily for local major Cambridge employers who wish to thank their Cambridge staff and their partners with an end of year celebration. Only one such event a year will be allowed on a Thursday night. In the Summer the events are primarily family fun days for the Cambridge employees of local businesses, again limited to four under the Licence, but spread over the whole May to September season. These family occasions are daytime events which finish in the early evening which is why the Licence application starts at 12.00 noon.</i></p> <p>Given expressly family focus of the summer daytime events, why is there a requirement to have a license for the sale of alcohol?</p> <p>Many thanks for this information, I do very much appreciate your works, however, I wish to up hold my representation.</p>	
8	<p>Having read the statements below I am willing to retract my opposition to the granting of the licence. It sounds as if they have taken the worries of the local residents on board.</p> <p>Thank you for your email. Please can you clarify some points for me on the proposed conditions that SCDC have set out, before I decide whether I wish to withdraw my representation:</p>	WITHDRAWN
11	<ol style="list-style-type: none"> 1. Are the hours of the licence to be the same for Thursdays as well as Fridays and Saturdays? 2. Your condition 3: does this mean that ANY music must cease 60 minutes before the end of each event's closing hour ie midnight at latest if the licence goes on to 1am? Or does it mean they can play music until 1am and finish the event at 2am? 3. Your condition 5: Can you clarify what noise control measures are likely to be effective within a marquee? 4. Your condition 6: Who is going to enforce this/check it is actually carried out? 5. Your condition 7: Who is going to enforce this/check it is actually carried out? 6. Your condition 9: Can you clarify how the event structures and equipment can be designed and arranged so as to direct live and recorded music away from local residential areas within a marquee? 7. Your condition 10: Can you clarify how the local residents who will be the ones most affected by the noise are to be notified of the noise hotline number for each event? 	

12	<p>Thank you for your email and writing to update us on the license application.</p> <p>It's really useful to see the 13 control measures for noise.</p> <p>At the moment we are inclined to uphold our representation as previous events in the field have had such a profound impact on us and our young family.</p> <p>However, I just wanted to check two details -</p> <ol style="list-style-type: none"> 1. Do you know if these 13 conditions were in place in previous years? I ask as last year the event company (I believe the same one) admitted noise levels were breached as student DJs disregarded the noise levels and turned the music extremely loud very late in the evening. The event company admitted the DJs did not listen to them and they had no control over them. When I asked them to raise this with the students after the event, they said there was no point as they'd be different students the next year. I guess my concern would be whatever conditions were in place last year didn't seem to work and the events still had a big impact when live. 2. I see in the event company's response they state that they are intending to have 4 Christmas dates and 4 family days. Could I ask if the license is capped to this number? The 4 Christmas dates will still be very disruptive but I do recall the previous Christmas before last (2017) there must have been 15-20 nights which was incredibly invasive with the high levels of noise. 	
7	<p>Thank you for this detailed reply.</p> <p>What is the consequence of non-compliance? So if an event runs over time, or the noise levels exceed the agreed levels? Would the licence be revoked?</p> <p>What arrangements are made for traffic control to avoid even more pressure on the villages, which are already suffering daily from the A14 expansion works? The current planned arrangement of prominent signage seems a little optimistic.</p>	
17	<p>Many thanks for your response. I have consulted with the MACRA and we agree that based on the information provided we are happy to withdraw our representation. Apologies for the delay in getting back to you.</p>	WITHDRAWN

